



Unit 27, Moorhaven Farm Units, North Newton, TA7 0BG - 01278 551290 - contact@cmsautocare.co.uk

Warranty Terms & Conditions

****Standard Coverage Period:**** 12 months or 12,000 miles (whichever comes first)

****Coverage Type:**** Parts and labour - for work carried out by us, using parts supplied by us.

****Battery Coverage:**** Batteries typically carry a 5-year warranty, and must cover a minimum of 2,000 miles per year, depending on the specific product. Before fitting a battery we carry out a full starting and charging system test to ensure the vehicle will not damage the new battery, including but not limited to: Starter motor, Alternator, Continuity checks and drain measurement. These tests are carried out prior to fitment however any vehicle faults that develop can invalidate warranty if they are deemed to affect battery state of charge or health.

WHAT'S COVERED

- Faults arising from parts we have supplied and installed.
- Labour relating to the repair or replacement of those parts.

WHAT'S NOT COVERED

- Any parts supplied by the customer.
- Wear and tear components (e.g. brake pads, wiper blades, tyres).
- Damage caused by misuse, neglect, modification, or racing/competition use.
- Failures caused by work carried out by another garage or individual - warranty is void if our work is tampered with.

WARRANTY CONDITIONS

- All warranty concerns must be raised with us as soon as possible.
- We must be given the opportunity to inspect and repair the vehicle at the first instance.
- If we cannot carry out the repair, we may refer you to a trusted garage.
- Continuing to use the vehicle with a suspected fault may result in further damage and void your warranty.
- Warranty is non-transferable and only valid for the original customer on the vehicle listed on the invoice.

MAKING A CLAIM

Please contact us as soon as you suspect a fault.

Phone: 01278 551290

Email: contact@cmsautocare.co.uk

We'll always aim to resolve issues quickly and fairly - but we can only help if you let us know.